

#### No. 2 FOUR SEASONS

178 Daisy Street, Strathavon, 2196

Airbnb Link: https://airbnb.com/h/four-seasons-chic-3-bedroom-townhouse-sandton-business-stay-or-vacation



# CONTENT

Click on the topic you are interested in and go straight to the page.

, i	ner en are representante area area en en area greenen greenen greenen progression
1	MEET YOUR HOSTS
2	ABOUT YOUR "HOME AWAY FROM HOME" PLUS LIMITED EMERGECY CONTACT INFORMATION
3 4	GETTING AROUND: TRANSPORT OPTIONS SHUTTLE SERVICES
5	CHECK IN AND CHECK OUT
6	HOUSE RULES
7	WIFI INFORMATION
8	AMENITIES
9	HOME ENTERTAINMENT
10	CLEANING DURING YOUR STAY
11	PLACES TO EAT
12	GREAT DINING AND ENTERTAINMENT DESTINATIONS
13	THINGS TO DO IN AND AROUND JO'BURG
14	CHILD FRIENDLY LOCAL PLACES
15	NEARBY STORES
16	AFRICAN SOUVENIRS
17	MANAGING ELECTRICITY OUTAGES
18	YOUR FEEDBACK VIA REVIEWS

YOUR FEEDBACK IS IMPORTANT TO US





# MEET YOUR HOSTS

Gavin & Jill

Hi! Thanks for choosing to stay in our house.

We're so happy to host you!

We love hosting guests in the vibrant suburb of Sandton. There is no better feeling than contributing to someone's happy holiday or making that business trip more comfortable, and in doing so, create great memories. Our main focus is to make your stay perfect! We want our house to be a relaxing oasis, stocked with all the comforts of home, and with those special touches to make your stay memorable.

#### Please make yourselves at home!

#### **CONTACT INFORMATION:**

Jill Mobile: +27 (0)83 947 9683

Email: jill.hagley@outlook.com

Gavin Mobile: +27 (0)83 369 2587

Email: gavcmill@gmail.com

# ABOUT YOUR "HOME-AWAY FROM-HOME"

We bought 2 Four Seasons in 1995 and enjoyed many happy years living in our home, nestled in the heart of the Sandton community.

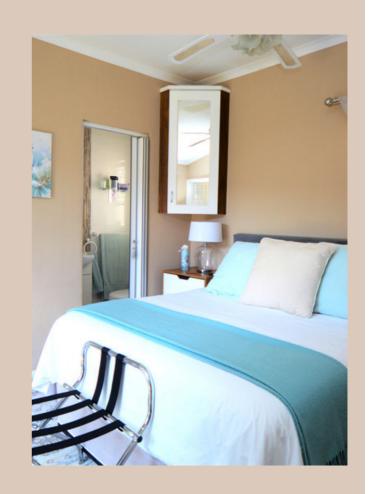
In 2019 we lovingly updated and transformed it, to create the perfect space for guests.

Now we're so happy to be able to share it with you.

We hope you enjoy your time in this special home.

Sincerely

Jill & Gavin



# EMERGENCY INFORMATION:

#### **Closest Private Hospital:**

Mediclinic Morningside Hospital Cnr Rivonia & Hill Roads, Sandton

+27 (0) 11 282 5000

#### **CAP Armed Response:**

+27 (0)861 227 227

#### **Sandton Police Station:**

State Police 2 Summit Road; Morningside +27 (0) 11 722 4200



#### **GAUTRAIN: AIRPORT TO SANDTON**

The Gautrain Sandton station is approximately 1.5 kms from the townhouse, and the high-speed Gautrain is the perfect way to travel between OR Tambo International Airport and Sandton. The commute time is 14 minutes, and it is exceptionally safe, clean and reliable.

#### E-HAILING SERVICES - UBER / BOLT

As Sandton is both a residental and busines hub combined, e-hailing cabs/taxis are always easy to access and no more than a few minutes away. From a security perspective, always ensure that the details on the e-hailing booking match the vehicle that arrives.

#### CAR RENTAL

There are a number of car rental companies, either at the airport or based in Sandton, offering a variety of cars for hire, from sporty hatchbacks to luxury sedans and elegant SUV's. A rented car will have you out and about on the vibrant streets of Johannesburg in a flash.

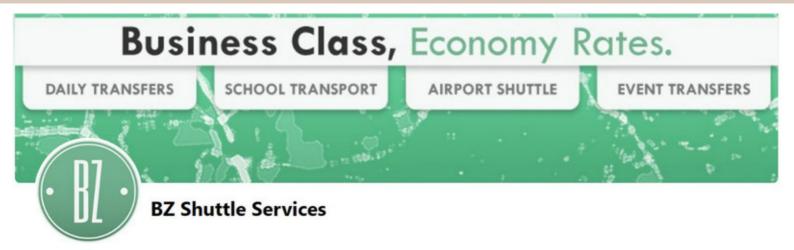
#### SHESHA TUKS - SOMETHING DIFFERENT

The latest addition to Joburg's transport network is the enterprising fleets of tuk-tuks based outside the Sandton City Mall, on West Street . While chugging up steep hills on the back of a glorified motorcycle may not suit everyone, they do make travelling between suburbs fun. Shesha Tuks operates within a 5km radius, which can get you to places like Sandton City Mall, Rosebank Mall and nearby suburbs. Best to agree a price beforehand.

# TRANSPORT OPTIONS

# SHUTTLE SERVICES

DOOR-TO-DOOR TRANSPORT SERVICES



BZ Shuttle Services offers Gauteng based guests door-to-door, safe, comfortable and convenient transport services.

Transporting you, and your group, between No. 2 Four Seasons and OR Tambo International Airport is no problem. They offer early morning or late night collection and drop off.

During your stay you can make a reservation with BZ Shuttle Services to transport you to various places in and around Johannesburg and surrounds e.g. Soweto, Pilanesberg. Sit back and relax while Barend or Zinta, the owners and drivers, manage the traffic and the best route to get you to your destination safely.



bzshuttles@mweb.co.za



+27 (0)83 395 0408 / +27 (0)82 330 9797



Drivers: Barend or Zinta



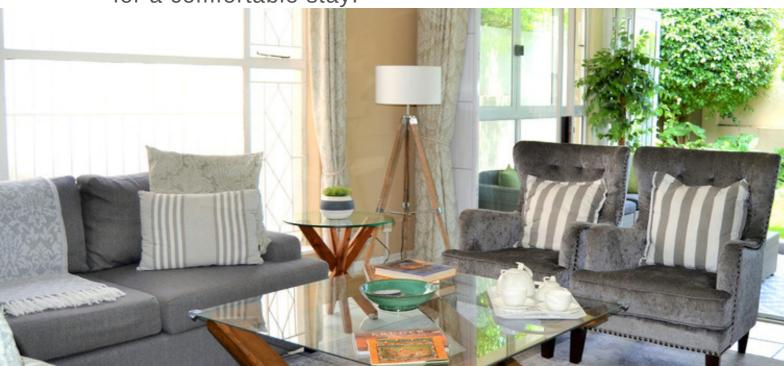
BZ Shuttle Services | Randburg | Facebook - use link to book



# **CHECK IN**

# Check-In is any time after 3 PM and before 8 PM (unless by prior arrangement)

- Please reach out, if you require an early bag drop.
- Either Jill or Gavin will meet you, at the property, to give you the keys and ensure you have what you need for a comfortable stay.



# **CHECK OUT**

Check Out Time 11:00 AM or earlier (unless by prior arrangement)

- If you used dishes, please load the dishwasher and put it on, prior to leaving.
- Leave any used towels in the baths
- Place any trash in the garbage bin.
- Close all windows, and lock all doors

# HOUSE RULES

You have received and accepted a comprehensive list of house rules. Here are a few key things to keep in mind during your stay.

01

#### **CAMERA**

For security purposes, there is one 24/7 external camera, outside the front door, facing the gate.

02

#### **REGISTERED GUESTS**

Only guests included in the reservation are allowed overnight.

03

#### **PARKING**

There is allocated parking for 2 cars only. A single, lock-up garage, plus a single car port. Reach out prior to arrival if there are any additional vehicles.

04

#### **INFANTS & CHILDREN**

Our home is open to infants and childen, however, children must be under active supervision at all times, by a parent or guardian.



#### **QUIET HOURS**

The quiet hours in the complex are between 10 PM and 7 AM. Please be considerate of our neighbours.

06

#### NO PARTIES & EVENTS

Parties and events are strictly prohibited.

07

#### NO SMOKING NOR VAPING

To maintain a fresh and healthy environment for all our guests, this is a non smoking home, which includes the smoking of e-cigarettes.

#### **AMENITIES**



#### **KITCHEN**

- Microwave
- Dishwasher
- Washing Machine
- Nespresso Coffee Machine
- Toaster
- Kettle
- Soda Stream
- Fridge & Freezer
- Stove & Oven
- Blender

#### LIVING AREAS

- Uncapped Wi-Fi
- Smart Television with DSTV cable
- Portable Fan
- Gas Heaters
- Inverter

#### **BEDROOMS**

- Hair Dryers
- Electric Blankets

#### FOR CHILDREN:

- Camping crib with linen
- Night light
- Baby bath
- Bath toys
- Baby liquid bath soap
- Baby wet wipes
- Changing mat
- Soft toys
- High chair
- Microwave bottle steriliser
- Children's eating utensils
- Adjustable gate

All items cleaned and sanitised between guests







# WI-FI

**NETWORK** 

Zyxel\_93F1

**PASSWORD** 

FKK8HEDJH3

**QR CODE** 



The uncapped WiFi and dedicated work area, make remote work pleasant and comfortable. Some basic stationary is supplied.

#### HOME ENTERTAINMENT



#### **TELEVISION**

- We offer one TV in our rental it is located in the living room
- It is a smart tv and so many platforms can be accessed

#### CABLE / DStv

 DStv is regarded as the best service broadcasting station in Africa, as it airs more than 200 television and audio/radio stations.

#### **NETFLIX**

 Press the Home button on the remote and then scroll until you see the Netflix option. You will utilise your own Netflix account

#### YOUTUBE

 Press the Home button on the remote and then scroll until you see the YouTube option

#### **FEEL FREE TO USE:**

- Any books in the house there are wildlife coffee
  table books, a few adult
  novels, some children's
  books in the ty cabinet.
- Board games, also in the tv cabinet.
- The lights in the wine bottles on the patio table.
- The candles in various places throughout the house.
- The gas heaters & blankets for warmth

Please return items where you found them after use.





# CLEANING DURING YOUR STAY TAKE THE HASSLE OUT OF YOUR VISIT

- We do not charge a cleaning fee, but ensure that you arrive to a perfectly clean, organised and neat home, which is what you expect.
- During your stay we do not clean the townhouse, wash and change the linen nor towels, and nor do we wash dishes.
- On request a cleaner can be arranged. The lady, Rea, who assists us
  with the cleaning, lives on the complex property, and is a remarkable
  cleaner and 100% trustworthy. Should you wish her to assist you with
  cleaning, during your stay, we can arrange this.
- You would pay her directly, in cash. The fee would depend on the amount of cleaning, washing, ironing etc.
- Monday-Friday: For a full day (8:30 AM to 3:30 PM) the charge ranges from R350 R400. A half day would be R200 (8:30 AM 12:00 PM).
- Refuse is collected on a Thursday. Please place trash onto the bench in the pathway or place them in the bins near the carport, before 08h00.

# PLACES TO EAT

#### **DELICIOUS & FAVOURITE RESTAURANTS**

#### THE GRILLHOUSE SANDTON

This is one of our favourite steakhouses. Enjoy an outdoor deck, in good weather, and a magnificent view.

11 Alice Lane, Sandton Precinct Piazza Level +27 (0)11 783 6132 https://goo.gl/maps/8PYX83SCkg8GLnEV9

#### THE FISHMONGER **ILLOVO**

best seafood in Johannesburg.

Thrupps Illovo Centre 204 Oxford Road, Illovo +27 (0)11 268 0067/8

#### TURN 'N TENDER **ILLOVO**

Another firm favourite. The although the outstanding. offers menu vegetarian options too.

Thrupps Illovo Centre 204 Oxford Road, Illovo +27 (0)11 268 2107 https://goo.gl/maps/8KeNTBoWpAaHsswXA

#### SALE E PEPE DA GIOVANNI, SANDTON

Welcome all seafood lovers! Enjoy the great, small, authentic, neighbourhood freshness of the dishes and indulge in thetalian restaurant around the corner. The pasta is delicious and the portions generous

> Morningview Shopping Centre 100 South Road, Morningside +27 (0)11 883 7020

https://goo.gl/maps/sKALDkydWgAVi4wu7 hhttps://goo.gl/maps/pi49cogkq41sDrsA8





#### NELSON MANDELA SQUARE, SANDTON

Nelson Mandela Square, adjoined to Sandton City, is a European-style piazza. It offers fine dining and sidewalk cafés, as well as exclusive shops and boutiques.

It is definitely worth a visit, and is equally enjoyable by day or by night.



# MONTECASINO, FOURWAYS

The award-winning Montecasino entertainment destination, built to resemble a Tuscan syle village, boasts international theatre, world-class dining, family fun, casino thrills, shopping, movies and much more.

Worth a visit by day or night!

# GREAT DINING & ENTERTAINMENT DESTINATIONS

# THINGS TO DO IN AND AROUND JO'BURG



# THE APARTHEID MUSEUM

The implementation of apartheid and white minority rule, as well as South Africa's peaceful transition to a non-racial democratic society, are major stories of the 20th century. This is what makes the Apartheid Museum in Johannesburg a must-stop for tourists visiting South Africa. Visitors to the museum are greeted with a very real reflection of what it was like to live in a racially segregated society.



#### SOWETO, PIMVILLE

Many famous South African leaders have their roots in Soweto - Nelson Mandela, Bishop Desmond Tutu. There are a number of tours to Soweto and they are well worth taking. The many museums, monuments and memorials give a better understanding to the history of Johannesburg and "apartheid" in particular. It is approximately 37 kms away from Sandton.



# THE WILDS MUNICIPAL NATURE RESERVE

This 16 hectare nature reserve, approximately 12 kms from the townhouse, provides a pristine natural environment, that is right on your doorstep. With running waterfalls and fountains, it provides great walks. At the peak of The Wilds is a sundial that marks a wonderful city skyline view. Entrance is free!

# MORE THINGS TO DO IN AND AROUND JO'BURG



# STERKFONTEIN CAVES AND MAROPENG

Sterkfontein is a set of limestone caves of special interest in paleoanthropology located about 40 kms northwest of Johannesburg. Few prehistoric sites can match the primacy of this site. It is widely regarded as one of the most important sites in the study of human evolution. It was declared a World Heritage Site in 2000. Now, new finds have added to its prolific record of prehistory.



# PILANESBERG NATIONAL PARK

Just 2.5 hours away from Sandton, Pilanesberg promises thilling big game viewing in a malaria free environment. A day trip is entirely possible, with the opportunity to either drive yourselves around, or join a guided "game drive" with a ranger. There are over 7000 animals, 360 bird species and more than 200 kms of road to do some spotting.



# BOTHONGO RHINO & LION NATURE RESERVE

Only a short drive from Johannesburg and situated in the Cradle of Humankind World Heritage Site, is the Bothongo Rhino and Lion Nature Reserve. Day or night drives, with a duration of roughly two and a half hours are conducted six days a week. These can be incorporated with a tour of the Wondercave for that special outing or enjoy the lion feed on Saturdays and Sundays.

# CHILD FRIENDLY

#### LOCAL PLACES



#### MONTECASINO BIRD GARDEN

Approximately 8 km from Sandton, the Montecasino bird and wildlife park is the perfect place for a memorable family outing and is one of a kind. Walk-through gardens and aviaries featuring colourful birds, mammals, reptiles and other exotic animals



#### THE JOHANNESBURG ZOO

The Joburg Zoo is open to the public seven days a week, 364 days a year – including Christmas, New Year and Easter holidays. It houses over 320 species of animals, totaling about 2 000 animals. They offer a number of different tours and you can even explore the zoo's active nightlife by taking the night tour. Bring along your family and a picnic basket, and enjoy the scenery.



#### **ADVENTURE GOLF - FOURWAYS**

Adventure Golf at the Fourways Mall Shopping Centre in Sandton, has 3 courses, consisting of 9 holes each. As you play your way through the multilevel putting greens, you will find yourself crossing meandering streams on stepping stones and walking on log bridges across ravines. As night falls, the ambience transforms into a mysterious wonderland.

#### **NEARBY STORES**

# TO STOCK UP ON YOUR FAVOURITE TREATS AND INDULGE YOURSELF

# GRAYSTON DRIVE SHOPPING CENTRE

Approximately 750 metres away from the townhouse, the Grayston Shopping Centre is a neighbourhood centre on corner Grayston Drive and Helen Street. There are a number of fast food restaurants, a small Woolworths supermarket, a pharmacy, several hair salons and ATM machines.

#### BENMORE GARDENS SHOPPING CENTRE

Approximately 1 km away, on the corner of Grayston Drive & Benmore Road is the Benmore Shopping Centre. This is bigger than Grayston Drive and so has 2 larger supermarkets (Woolworths & Pick 'n Pay), and a greater variety of shops. You can get from life's everyday necessities to more luxurious indulgences.

#### SANDTON CITY MEGA SHOPPING MALL

Situated approximately 1.5 km from the townhouse, Sandton City is one of Africa's most iconic shopping centres. Defining the Sandton skyline, this prestigious mall is home to over 300 of the world's most coveted retail brands, and embodies all the glamour of world-class shopping, dining, and leisure. For the a la mode, the seekers of indulgence...Sandton City is your city!





# AFRICAN SOUVENIRS

THE PERFECT GIFT, OR, SOMETHING YOU BUY YOURSELF AS A REMINDER OF A SPECIAL PLACE

Amatuli is a spacious shop / gallery with African "curios", art & decor items, plus an on-site very casual restaurant. It has a lovely vibe and you will always find something that appeals. There are mind-boggling choices and if you can't find "it" at Amatuli, "it" simply can't be found!

Open: Mon - Fri: 8:30am - 5:30pm Sat: 9am - 3pm Sun: 10am - 3pm Public Holidays: 10am - 3pm

6 Desmond street, Kramerville, 2090 Johannesburg,... <a href="https://goo.gl/maps/hq2eJtqSCy6TG7oV8">https://goo.gl/maps/hq2eJtqSCy6TG7oV8</a>

#### WHAT IS LOADSHEDDING?

South Africa has insufficient electricity generating capacity and therefore cannot meet the demands of all customers. This is due to operational failures, maintenance issues, and ageing, poorly-maintained power stations. When the demand for electricity exceeds the available supply, planned supply interruptions or rolling blackouts, commonly called load-shedding in South Africa, must be carried out.

#### MINIMISING THE IMPACT

There is a load-shedding App you can download, which gives you the schedule as to when you can expect to have no power. The good news is it is free! Look for "EskomSePush": Loadshedding App.

Once downloaded, look for the suburb Sandown Ext 24(4). Click on the suburb, once downloaded you will see the times our area will experience power cuts. You can then plan accordingley. "Forewarned is forearmed!"

#### WHAT IS IN PLACE TO MANAGE AT HOME?

#### ☐ AN INVERTER

There is an inverter that switches on automatically as the electricity goes off – there is no need to switch anything on etc. This inverter keeps the uncapped wifi running, the television as well as the lamp, next to the tv, in the lounge.

The inverter can keep these devices on for 3-4 hours

#### ☐ BATTERY BACK-UP LIGHT BULBS

All the lamps and many of the lights, throughout the house, are fitted with battery back-up, LED light bulbs

This means you have light when power outages take place.

When power resumes please turn the lights on for 1 hour to recharge the bulbs.

#### □ ONE-PLATE GAS STOVE

In the kitchen pantry cupboard you will find a mini, portable, one-plate gas stove, in a protective case. This allows you to boil a kettle - also found in the

kitchen cupboard - or cook a one pot meal



#### "AMAZING STAY"

I cannot recommend this property enough. Jill is the most amazing host-thoughtful and attentive whilst still respecting your privacy. The apartment is very spacious, superbly decorated and spotlessly clean. It has a beautiful little garden and patio. The pictures don't do it justice. Attention to detail is amazing- thoughtful touches, five star linen with electric blankets and and and and... Apartment is very safe and secure. Thanks Jill you are amazing!

Michelle

#### "WE WILL BE BACK"

I've stayed in a few AirBNBs but Jill's place is top of the list. If plus 5 star existed, I'd rate it above. Easy checking in, very clean and peaceful. Jill and Gavin are top Hosts, always making sure you're comfortable and very helpful. I will definitely be returning to their place. Thank you so much guys for all your help and care.

Tavonga



### YOUR FEEDBACK MATTERS

Reviews and ratings have a huge impact on hosts as well as travelers. We work really hard for 5-star reviews and Super-host Status and would appreciate it very much if you left feedback about how we are doing. Please leave a review on the booking platform used e.g., Airbnb, Vrbo etc.

If you ever have a suggestion on how we can improve on guests' experience, please message us privately. We are constantly working to improve the stay for all our guests.

Knowing how important the reviews are for travelers too, we will review you too.

# YOUR FEEDBACK

#### IS IMPORTANT TO US!

#### We'd love to hear from you!

What would you say about your overall experience at No. 2 Four Seasons?









How would you rate your communication with the hosts, Jill and / or Gavin?







How likely are you to tell your family and friends about us?

unlikely

0,1,2,3,4,5,6,7,8,9,10 definitely

What are your thoughts on the cleanliness?

Poor

**Fair** 

Good

**Exellent** 

Did you find the Welcome Book useful?









